

Katya Andresen

Chief Digital & Analytics Officer,
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Katya Andresen is The Cigna Group's Chief Digital & Analytics Officer, leading strategy and execution for digital initiatives, analytics, data governance, and AI-driven experiences across the company. She also oversees Evernorth Labs, the Evernorth Research Institute, and the Excellence & Transformation team, advancing innovations that improve access, cost, and quality of care. By uniting digital, analytics, and innovation, she helps transform health care experiences for customers, clients, and providers.

Before joining Cigna in 2021, Katya served as Senior Vice President at Capital One, driving experience innovation across all customer touchpoints through teams focused on insights, digital product design, brand, marketing, and customer experience.

Previously, she held executive roles at mission-driven technology companies, including CEO of Cricket Media and COO/CSO of Network for Good. Katya also guest lectures at Georgetown University's business school and has taught in the American University Key Executive Leadership Program. Earlier in her career, she worked as a foreign correspondent for Reuters and the Associated Press. She holds a B.A. in History from Haverford College.